



Strategy and Organisational Structure to improve Perioperative care

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The challenge

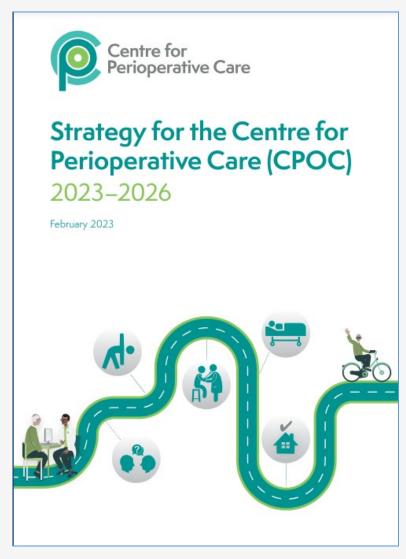
- Paradigm shift in how we provide care for surgical patients – from specialty centred to pathway centred
- Straddles Primary, Secondary and Social care
- Involves finance, operations, training, workforce
- Crosses multiple medical specialties
- We need to venture into unfamiliar territory





What is Strategy

- Plan to achieve organisational goals
- Typically includes vision, mission statement and strategic objectives
- Every trust and organisation within your ICS will have one
- Clinical strategy
- Enabling strategies





Why Strategy matters

- Determines allocation of resources
- Aids communication
- Leads to organisational structure change
- Included in CSS since 2018
- New structure 2022

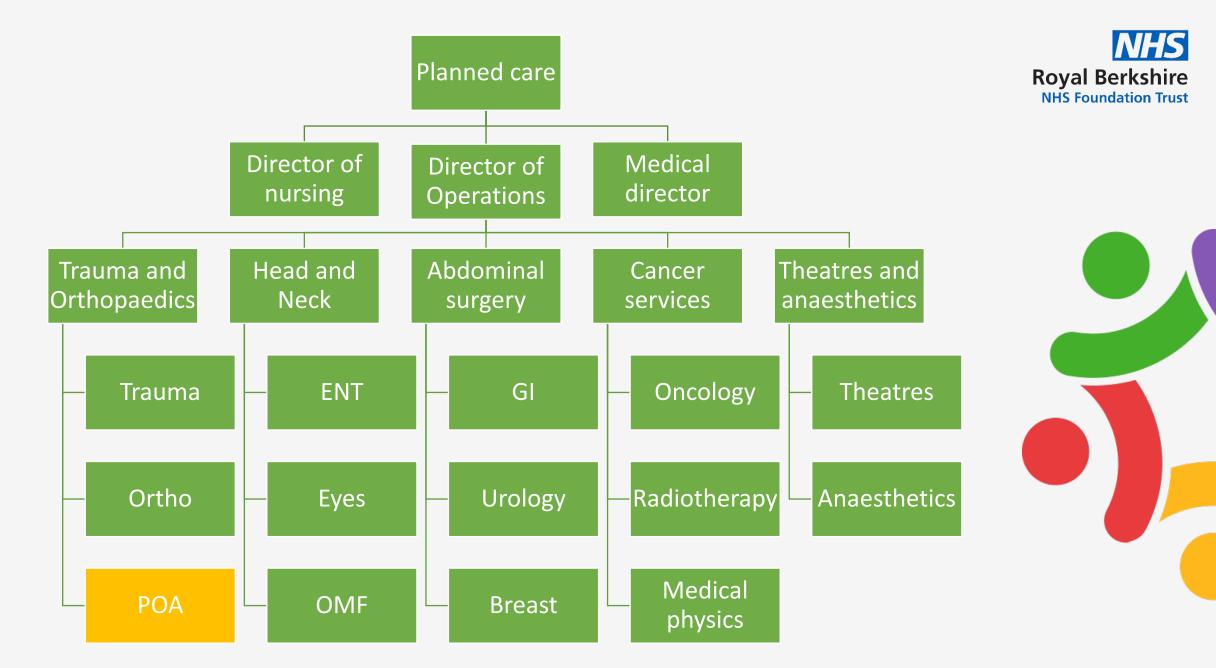




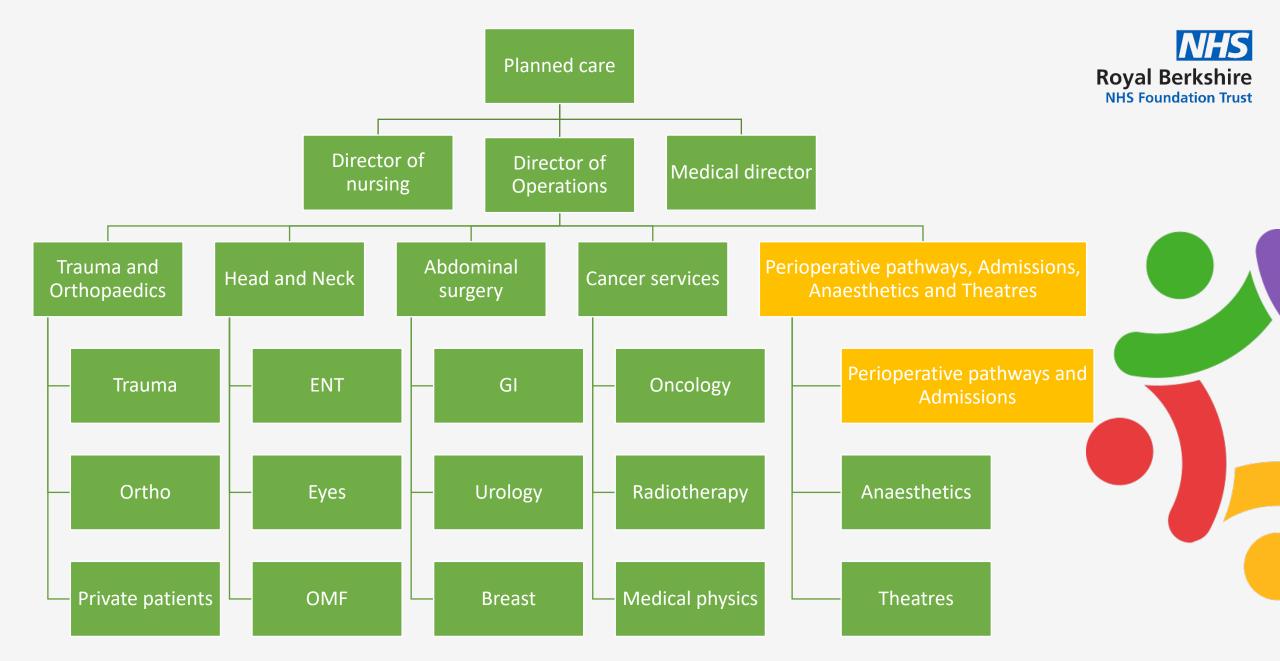
Organisational structure

- Most acute trusts have clinical divisions with multiple levels
- Corporate division: finance, HR, DDaT, estates...
- Triumvirate at most levels: department; directorate etc
- POA traditionally quite far down the hierarchy





Compassionate Aspirational Resourceful Excellent



Compassionate Aspirational Resourceful Excellent



Organisational change

- New directorate created with Clinical Director, two Matrons, Directorate manager
- Transformation team support
- Prehabilitation service
- Health coaches funded through efficiency savings in POA
- Digital transformation





Routes to change

- Top down
 - CPOC strategy
 - GIRFT
 - NHS contract changes
- Bottom up
 - Embed within clinical strategy
 - Acquire new skill set: BA/MBA
 - Work with partners in your ICS





System working

- Collaborate with your counterparts in other acute providers in your ICS
- Agree a strategy which aligns with the ICB strategy
- ICB want to support projects which align with their strategic objectives







Perioperative Care Strategy across BOB ICS





What we are looking to achieve

- Work collaboratively across the ICS on prevention of postoperative complications and poor patient experience for patients undergoing surgical procedures
- Reduce health inequalities for patients undergoing surgical procedures
- Streamline pathways, targeting our resources more intelligently and creating a High Volume Low Complexity (HVLC) pathway.

How we will know we're successful

- Minimum contemporaneous data set visible in each acute provider
- Health population platform available to all acute providers
- Digital referral tool for community services
- Patient portal supporting 2-way communication with patients in each acute provider
- All surgical inpatients screened and offered tailored health optimisation support

What we will do

- Identify adverse health behaviours and medical risk factors at the earliest opportunity in the surgical pathway
- Support patients to optimise their health prior to surgery to improve short and long term health outcomes, and enhance patient experience
- Segment patients with creation of pathways tailored to health needs
- Identify those most at risk of health inequalities and target support accordingly

Key enablers

- Inclusion in 'Advice and Guidance' outpatient strategy
- Good interoperability between digital solutions
- Minimum agreed data set with Primary Care
- Health population management platform
- Digital referral tool to community services
- Patient portal/ digital communication tool



Thank you