

NatSSIPs 2

ORGANISATIONAL STANDARDS

Organisational Standards that enable teams to deliver safe care



People for safety

- Patients as partners**
Involve patients in their care and safety
Mutual respect and compassion
- Staff to deliver**
Roles in safety: resourced leadership to deliver
Training in safety: appropriate and skilled staffing
MDT Teams: have safety education with human factors



Processes for safety

- Documentation:**
User friendly checklists without duplication
- Scheduling:**
Provides necessary information for safe care
- Induction:**
Covers expectations for safe reliable care
- Governance:**
Provides insight, learning, involvement and improvement



Performance for safety

- Data sources:**
Sequential: peer review and qualitative performance with assurance data
Organisational: education and induction delivery measures
- Use of data**
Quality improvement focus
- Visibility of data**
Board to ward with expert support and challenge

Secure in safety

Local safety strategy is visible with infrastructure following NatSSIPs



Patient involvement

Patients involved in safety improvement, education, information and design



Leadership

Senior and substantive clinical leadership
Training in safety for leaders
Sufficient support and resource



Governance

Proportionate risk assessment, organisational resource, human factors expertise



Measurement for Improvement

Triangulation
Suites of measures
QI methodology



Systems design

Safe scheduling and list management
Local induction covers NatSSIPs
IT integration

